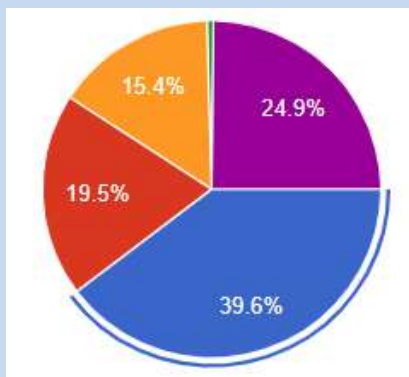




STUDENTS FEEDBACK AND ANALYSIS REPORT: 2022-23 ACTION TABKEN REPORT ON STUDENTS: 2022-23

Feedback is an indispensable part of teaching learning process. Students are important stake holders and their feedback plays a significant role in the revision of the curriculum. Feedback from students about their experience in College education was a rarity. For the academic year 2022-2023 around 338 students gave their feedback about the curriculum, teaching learning process, environment and about the teachers. The feedback on various aspects were collected through online.

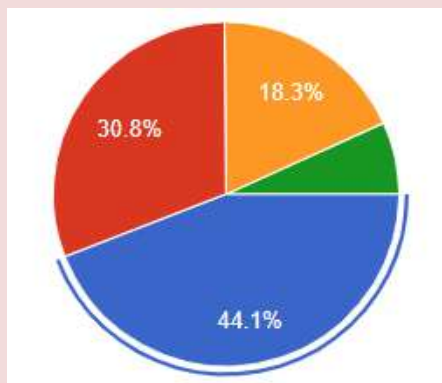
1. Specialty:



- Accounting & Finance
- Banking & Insurance
- HRM
- International Business
- Marketing

Student feedback on syllabus / Teachers:

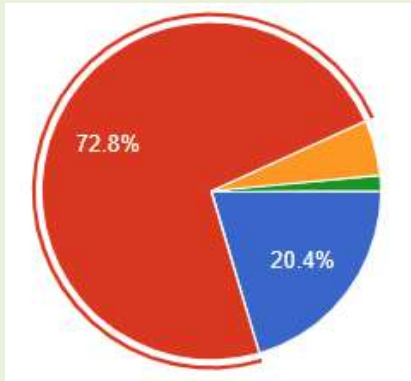
1. How much of the syllabus have been covered in your last sessions?



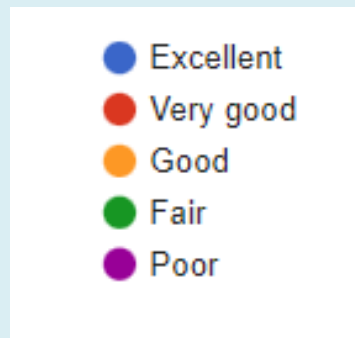
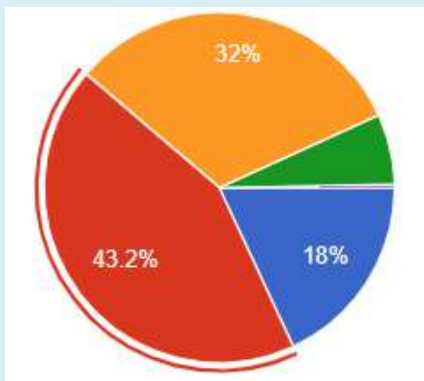
- 85 to 100%
- 70 to 84%
- 55 to 69%
- 30 to 54%



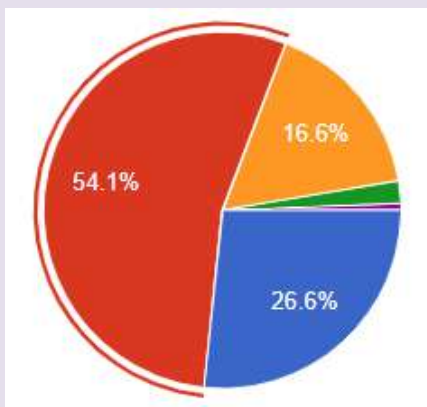
2. How well did the teachers prepare for the classes and able to communicate?



3. The teacher's approach to teaching can best be described as

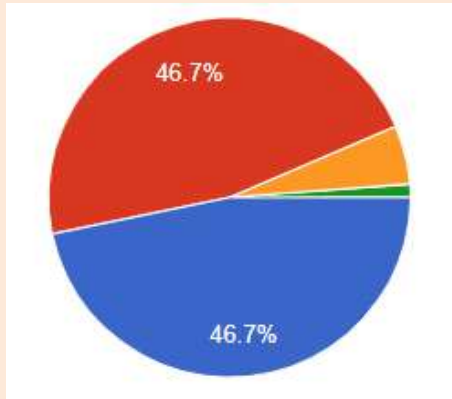


4. Periodical assessments are conducted as per schedule

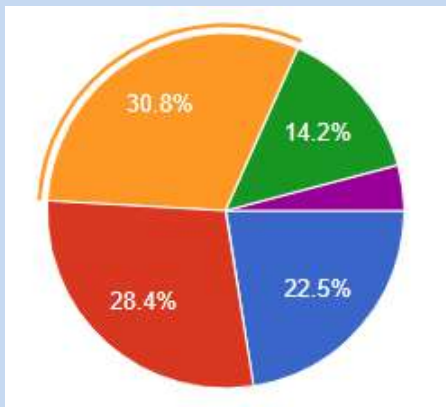




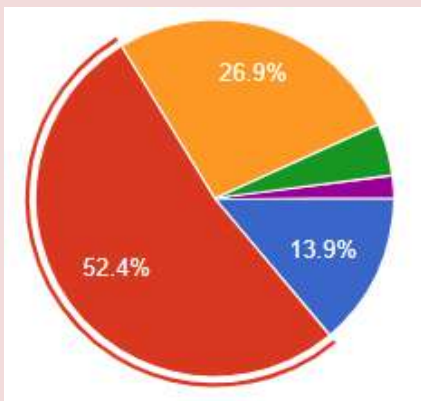
5. Fairness in the internal evaluation process by the teachers



6. The College takes active interest in promoting internship, student exchange, field visit, excursion opportunities for students



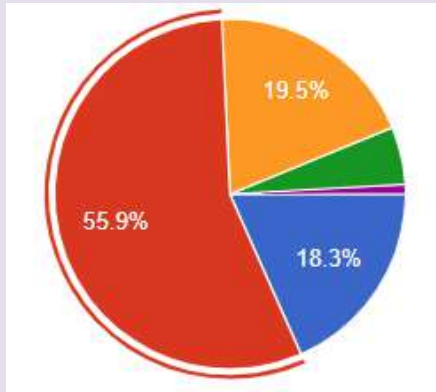
7. The teaching and mentoring processes in the College facilitate you in cognitive, social and emotional growth.



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Dibrugarh

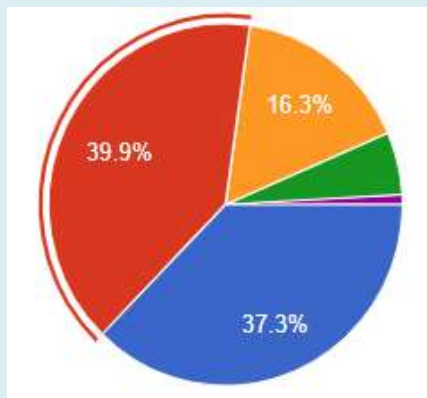


8. The College provides multiple opportunities to learn and grow.



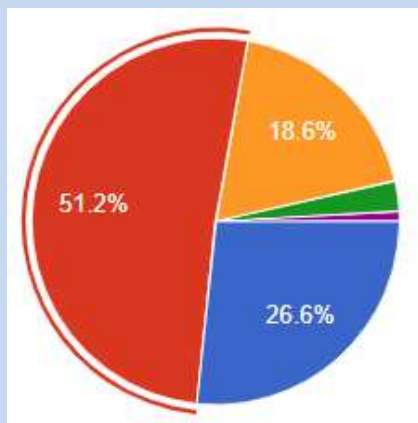
- Strongly agree
- Agree
- Neutral
- Disagree
- Strongly Disagree

9. Teachers inform you about your expected competencies, course outcomes and programme outcomes



- Every time
- Usually
- Occasionally / sometimes
- Rarely
- Never

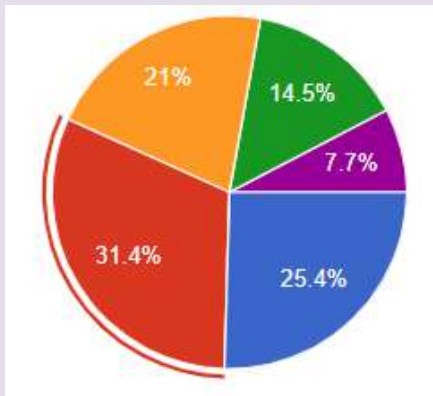
10. Your teacher / mentor does a necessary follow-up with an assigned task to you.



- Every time
- Usually
- Occasionally / sometimes
- Rarely
- Never

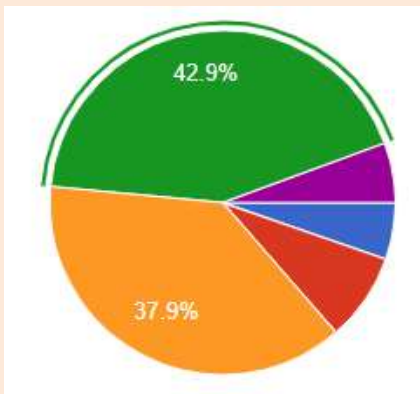


11. Teachers are able to identify your weaknesses and help you to overcome them



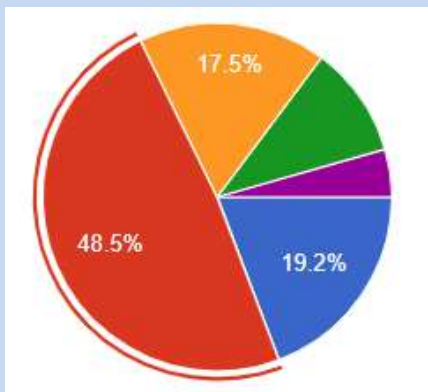
- Every time
- Usually
- Occasionally / sometimes
- Rarely
- Never

12. The College makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process



- Strongly disagree
- Disagree
- Neutral
- Agree
- Strongly agree

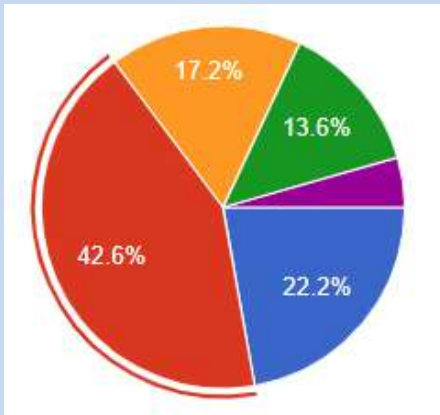
13. The College / teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences.



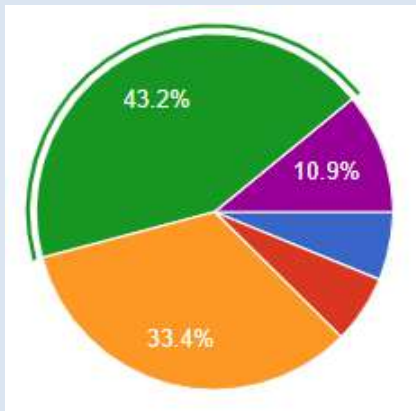
- To a great extent
- Moderate
- Some what
- Very little
- Not at all



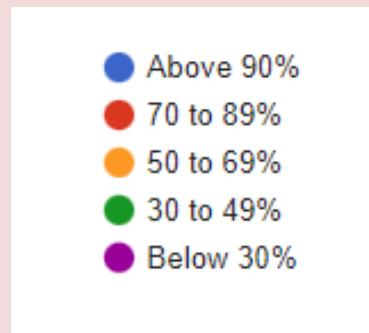
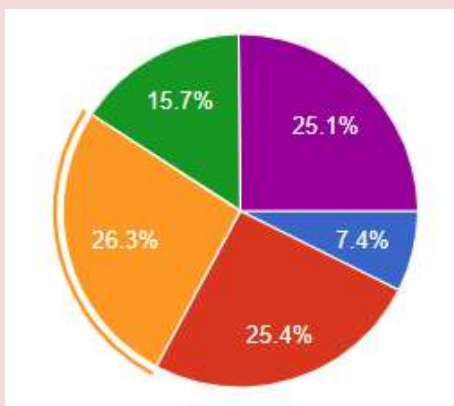
14. Efforts are made by the College to inculcate soft skills, life skills and employability skills to make you ready for the world of work.



15. Teachers encourage you to participate in extracurricular activities.

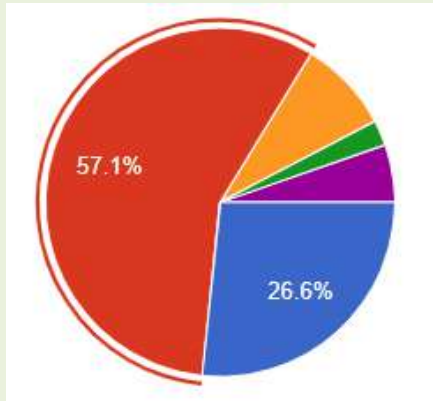


16. What percentage of teachers use ICT tools such as LCD projector, Multimedia, online mode etc. while teaching.



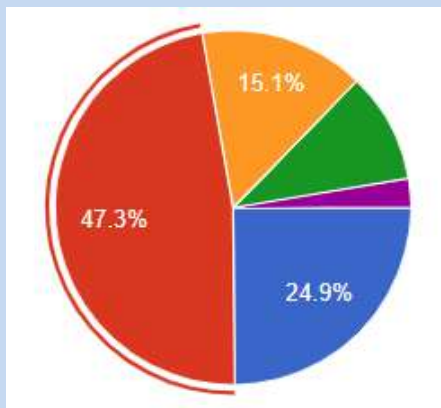


17. How do you find the DHSK Commerce College's administrative offices?



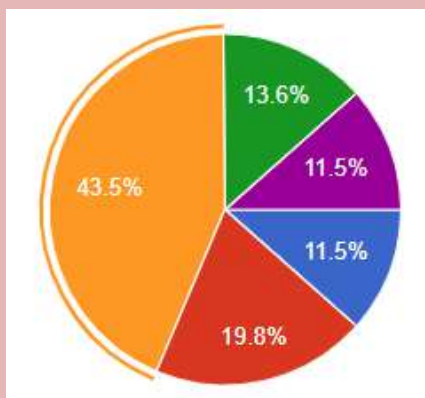
- Very helpful
- Helpful
- Indifferent
- Unhelpful
- can't say

18. Availability of sufficient course books, text books, journals, magazines etc. in the college Library



- To a great extent
- adequate
- Somewhat
- very little
- Not at all

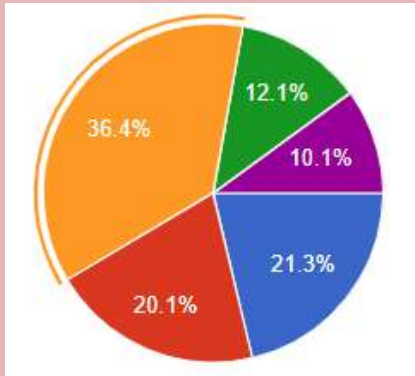
19. The Computer & Internet facilities of DHSK Commerce College :



- Excellent
- Very Good
- Good
- Fair
- Poor

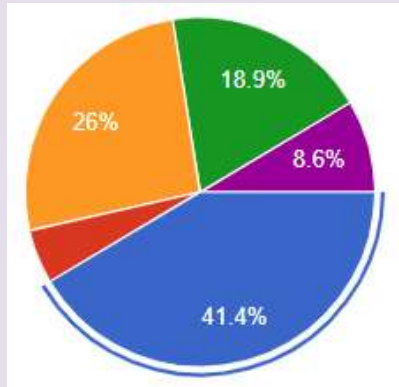


20. Free admission system & scholarship facility in the College :



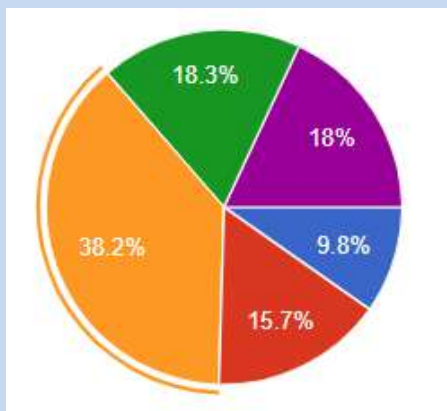
- Excellent
- Very Good
- Good
- Fair
- Poor

21. For better academic performance, do you think you need?



- More lectures by experts
- To write more assignments
- Access the internet more
- More books in the library
- Extra/Remedial Classes

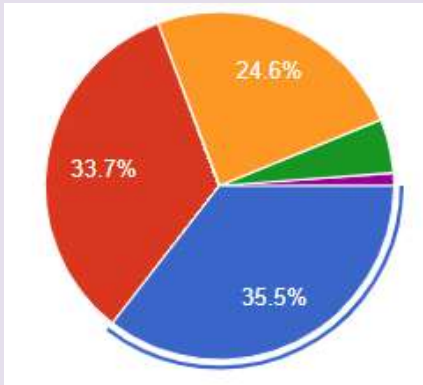
22. Boy's / Girl's Common room facility of the College :



- Excellent
- Very Good
- Good
- Fair
- Poor

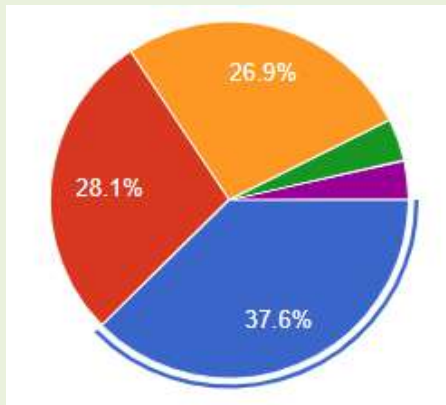


23. The NCC, NSS, ICGC activities of DHSK Commerce College are :



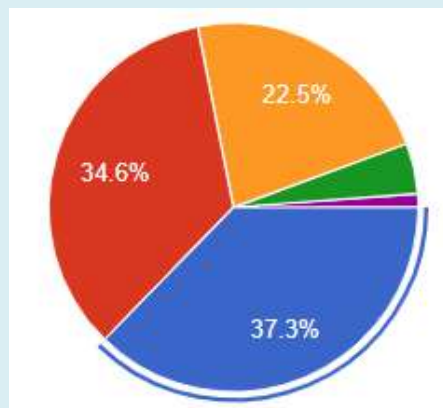
- Excellent
- Very Good
- Good
- Fair
- Poor

24. Pure drinking water facility and Canteen facility in the College is :



- Excellent
- Very Good
- Good
- Fair
- Poor

25. Overall clean and green environment of the College campus is :



- Excellent
- Very Good
- Good
- Fair
- Poor



Suggestions offered by the respondent:

1. Internet connection is N/A till now
2. Need more extracurricular activities from outside
3. I think the library should be opened a bit earlier..as the morning shift students get only the last period for Library...
4. A rotating fan can be installed in the Girls common room.
5. Pure drinking water can be installed in the 2nd floor as well.
6. Since we have LCD Projector, it should be taken into use to get better & clear understanding of topics through ppt etc. I've only seen Satya sir using it,. Other faculty should also use it.
7. Please bring some new edition books in the library
8. Just fix the door of our girl's restroom.
9. Organise campus recruitment for the students
10. Please renovate the boys common room and add more games to it
11. Need to increase Girls washroom
12. Some Office administration faculty members needs some improvement in communicating as it's really rude sometimes
13. Some of the teachers are very good and talented but some of the teachers are very unfair and biased
14. Canteen food is not hygienic
15. The break hour needs to be reduced to 30 minutes as it tests patience.
16. The Day shift classes should get over by 3 as it seems too lengthy till 5.
17. College Office colleagues are very slow
18. Pls make practical lessons on startups business ideas
19. Parking of Motor vehicles should improve in our college.
20. The boys toilet needs a few improvement in context of cleanliness.
21. Gym should have more equipments which is lacking

Feedback analysis report:

- The analysis of the student's feedback clearly depicts that they are well satisfied with the syllabus, periodical assessment, and internal evaluation of the College.
- The students appreciated the academic related infrastructural facilities such as library, canteen, auditorium and other facilities.
- The students' feedback clearly shows that students are satisfied with the teachers' approaches and communication, teaching & mentoring process, ICT facilities, internship, student exchange, excursion etc.
- It is observed from the students' feedback that they are highly satisfied with activities of NCC, NSS & ICGC of the College.



- The students have a favorable opinion on the clean & green environment of the college.

Action Taken Report on Students Feedback: 2022-23

We would like to provide an update on the actions taken in response to the observations and suggestions received from our students and faculty. We greatly appreciate your feedback, as it helps us in making improvements for the betterment of our college environment. Here are the actions we have taken:

Internet Connection: The College has addressed the issue with the internet connection, and it should now be more stable and reliable.

Extracurricular Activities: The College is actively working on bringing more extracurricular activities from outside sources to diversify the options available to students.

Library Opening Hours: The College has adjusted the library opening hours to cater to the needs of morning shift students.

Drinking Water: Pure drinking water facilities have been extended to the 2nd floor for the convenience of students.

LCD Projector Usage: We have encouraged faculty members to utilize the LCD projector for better teaching aids, and they are incorporating it into their teaching methods.

Library Books: New editions of books have been procured and added to the library's collection.

Girls Restroom Door: The door of the girl's restroom has been repaired and is now functioning properly.

Boys Common Room: We are planning to renovate the boys' common room and add more games to enhance the facilities.

Girls Washroom: We are exploring options to increase the number of washrooms for girls.



Office Administration: We have taken note of concerns about communication and are working with office administration faculty members to improve their communication skills.

Canteen Hygiene: The canteen's hygiene standards are being reviewed and improved as needed.

Day Shift Classes: The possibility of adjusting the timings for day shift classes is being discussed to make them more manageable.

Startup Business Lessons: Practical lessons on startup business ideas are in development and will be introduced.

Parking: Efforts are being made to improve the parking facilities for motor vehicles.

Gym Equipment: The College has added more equipment to the gym.

We are committed to making our college a better place for students and faculty. We appreciate your feedback and will continue to take actions to address your concerns and suggestions. If you have any further recommendations or issues to discuss, please feel free to reach out.



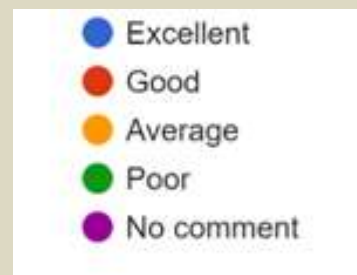
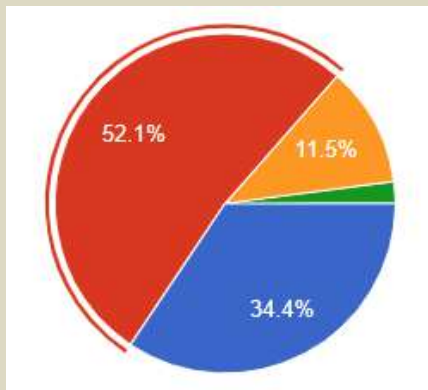
Alumni Feedback Analysis Report: 2022-23 Action Taken Report on Alumni Feedback, 2022-23

Response:

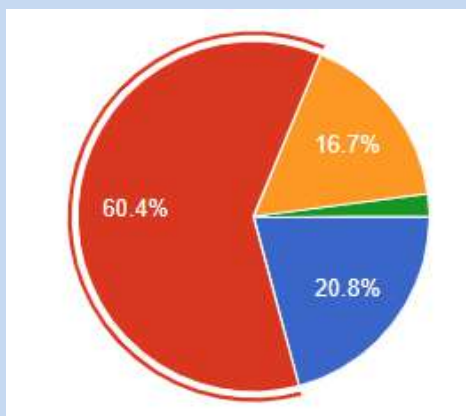
Alumni feedback is an important source of information for betterment and development of the College. Feedback from alumni on course content, teaching learning process, curriculum / syllabus / evaluation process , library / sports / others and administration for academic year 2022-23 were collected through online (google form), where 96 of the alumni representing different batches. It is the tradition of the College to involve alumni in its activities. Based on the analysis of the responses, the following are the findings as follows:

Alumni feedback on syllabus / Teachers:

1. Your opinion on the academic environment of DHSK Commerce College is:

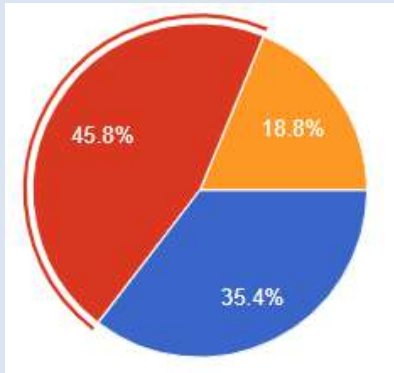


2. Your opinion on the Infrastructure of DHSK Commerce College is:

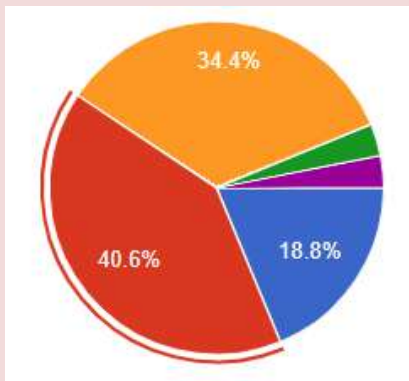




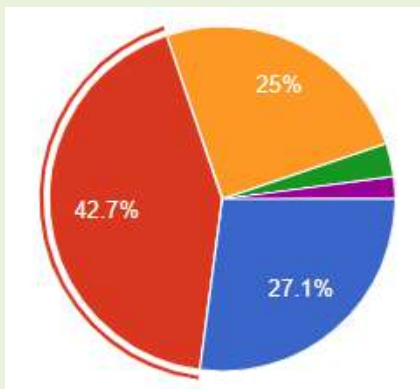
3. Your opinion on Academic skills and knowledge of Faculty members:



4. How would you judge the College library ?

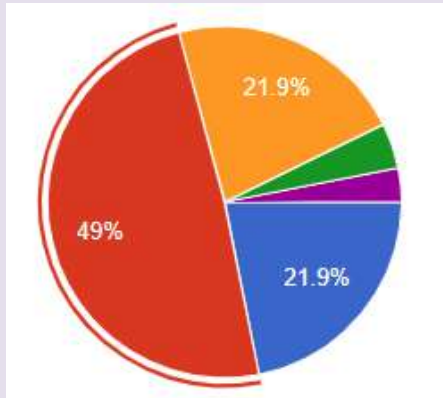


5. Your opinion on the quality of Support and materials provided by the teachers:

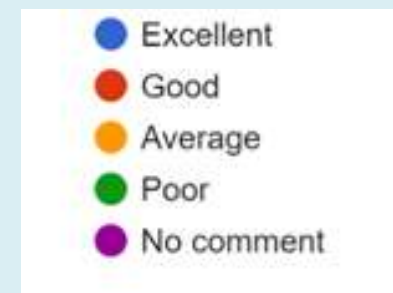
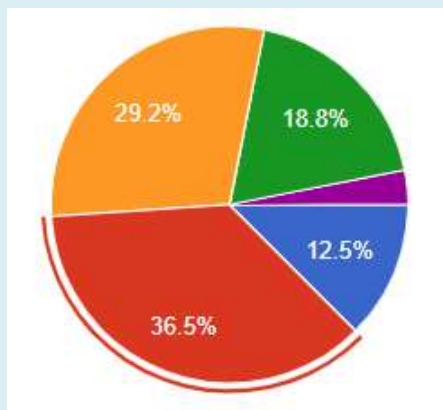




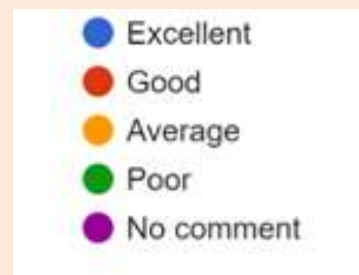
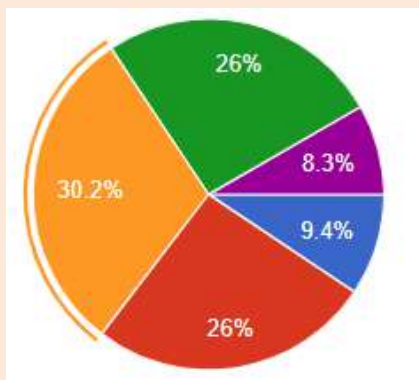
6. Your opinion about the social environment in terms of diversity and inclusiveness of the college?



7. Your opinion on the festivals, events, and extra-curricular activities organized by the college?

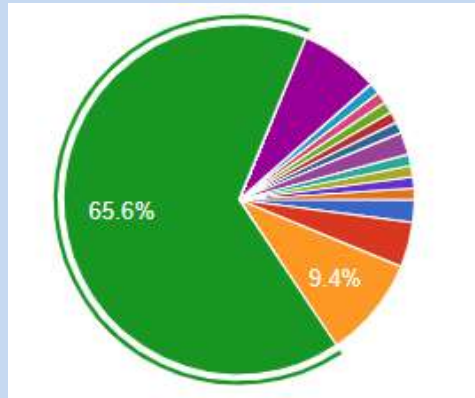


8. Your assessment about the placements, opportunities provided by the college?





9. Your Present Professional Status:



- Working in Public Sector
- Working in Private Sector
- Self Business
- Other
- Student
- Competitive preparation
- Pursuing banking course
- Studying for competitive banking exams

Feedback Report Analysis:

- About 34.4% of the respondents express the college academic environment as excellent and 52.1% as good.
- 60.4% rated the infrastructure as good, 20.8% as excellent and 16.7% as average.
- 45.8% of alumni members rated that the academic skills and knowledge of faculty members is good and 35.4% stated that it is excellent.
- 40.6% are of the opinion that the facilities of College library are good and 34.6% felt it was average, while 18.8% felt it was excellent.
- 42.7% are of the opinion that the quality of support and study materials provided by the teachers is good and 27.1% rated it as excellent.
- Regarding the social environment in terms of diversity and inclusiveness of the College, 49% alumni rated it to be good, 21.9% as excellent and another 21.9% felt it to be average.
- 36.5% of the alumni are of the opinion that the festivals, events and extracurricular activities organized by the college are good, 29.2 felt it was average 18.8 felt it to be poor while 12.5 felt it to be excellent.
- 30.2% of members stated that the placements opportunity provided by the College is average and 26% stated that it is good while another 26% stated it to be poor and only 9.4% stated it to excellent.
- In so far professional status is concerned 65.6% of alumni members stated that they were engaged in other sector rather than public and private sector after leaving the college.

Suggestions:

- Improvement in placement opportunities was felt by the students.
- Students felt the need to increase the number of books in the College library.



ACTION TAKEN REPORT ON ALUMNI FEEDBACK, 2022-23

Improvement in Placement Opportunities: We are pleased to acknowledge that students have expressed a desire for better placement opportunities. The college administration has intensified its efforts to collaborate with various industries and organizations to enhance the quality and quantity of placement opportunities.

We are actively working on organizing more placement drives, workshops, and career guidance programs to address this concern. Regular updates on upcoming placement opportunities will be communicated to students through the placement cell.

Increase in Library Books: The College value the input from students regarding the need for an expanded collection of books in the college library. A committee has been formed to assess and update the library's inventory with new books, academic journals, and research materials. The procurement of additional books is currently in progress under RUSA fund, and we plan to ensure a diverse and extensive collection to meet the educational needs of our students.

We appreciate the constructive feedback from the students and are committed to addressing their concerns. It is our priority to continually improve the educational and career prospects for all our students. We will keep the students informed of our progress and encourage them to share any further suggestions or needs.


Principal
D.H.S.K. Commerce College
Dibrugarh

(Dr. KM Bhagawati)
Principal,
DHSK Commerce College
Dibrugarh


Principal
D.H.S.K. Commerce College
Dibrugarh



Evaluation of Feedback from Faculty: 2022-23 Action Taken Report on Teachers Feedback: 2022-23

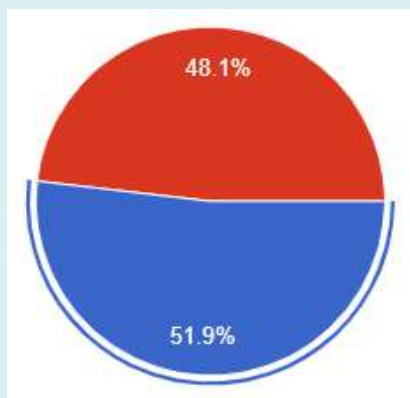
Feedback collected on the basis of the pro forma filled by faculty members, following is the report of feedback and action taken by the college:

(No. of Respondents: 33)

Objectives of the Survey:

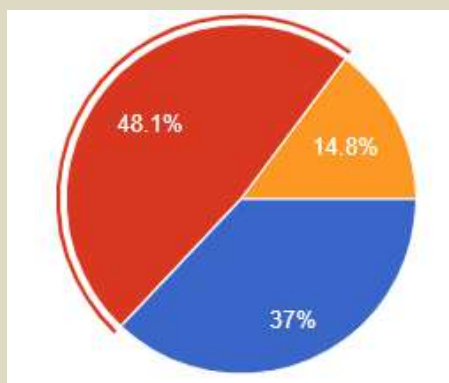
- To know the opinion of teachers of DHSK Commerce College towards academic environment of the college.
- To understand the need and requirements of teachers towards facilities available in the college campus in the process of teaching - learning.

1. The Vision, Mission & Objectives of DHSK Commerce College are known



● Strongly Agree
● Agree
● Neutral
● Disagree
● Strongly Disagree

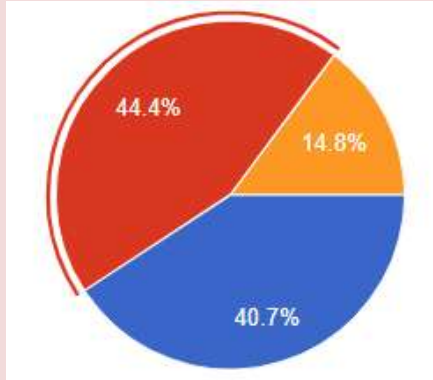
2. Aims and objectives of the present Undergraduate CBCS syllabi are well defined and clear to teachers and students



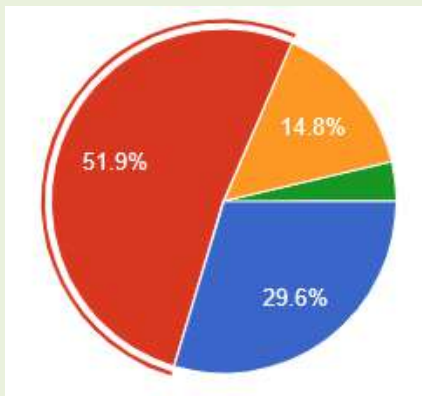
● Strongly Agree
● Agree
● Neutral
● Disagree
● Strongly Disagree

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Principal
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Dibrugarh

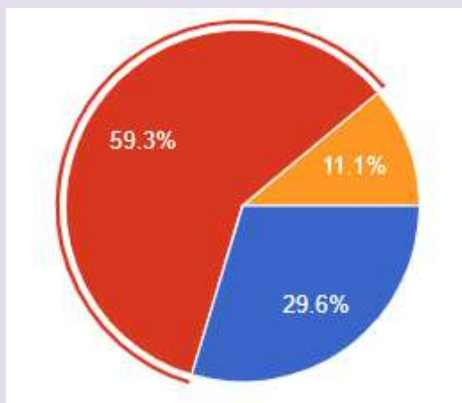
3. Programmes Outcomes / course outcomes of the Syllabi is well defined:



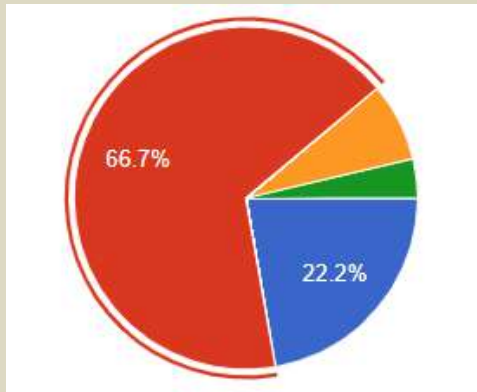
4. Present curriculum have good academic flexibility to fulfill the needs of the students



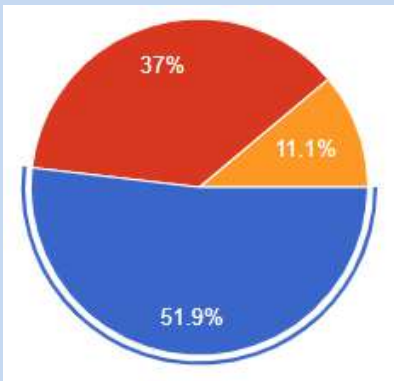
5. Sufficient text books, reference books and resources are available in the College Library & Departmental library:



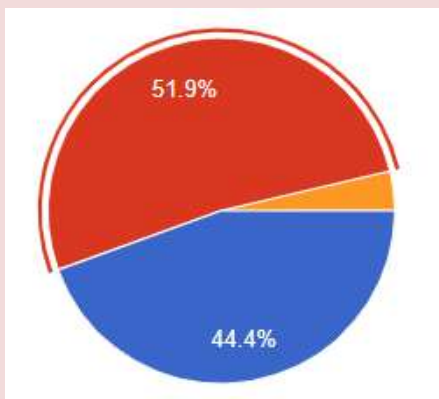
6. Computer and ICT facilities are available for ICT based teaching to students



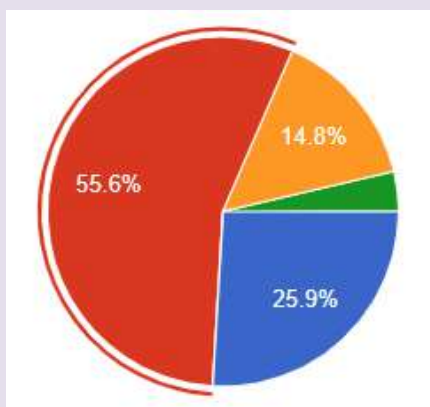
7. The College Administration & management are approachable and accessible



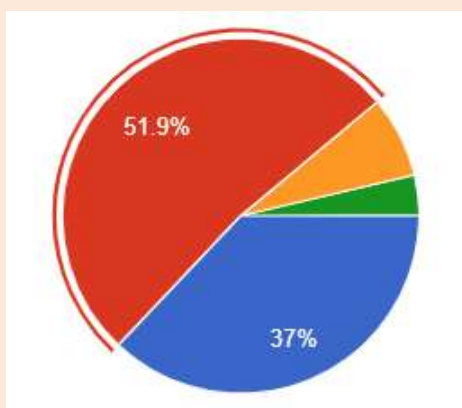
8. The College provides adequate opportunities and support to faculties for upgrading their skills and qualifications



9. Recognition / Incentive / Appreciation is given to the faculty and staff for good work done



10. Common rooms, classrooms, toilets, labs, playground, are clean and well maintained



Suggestions offered by the respondent:

- Need more space in the department some departments.
- Need to provide wi-fi facility in the entire college campus,
- Need of more ICT class rooms,
- Regular meetings of faculties should be held from time to time and discussion about our experience and how things can be improved further should be discussed

Analysis of the Report:

1. 51.9% of faculties strongly agree that they have clear knowledge about the vision, mission & objectives of the College
2. Most of teacher (48.1%) agreed that the aims and objectives of the present undergraduate CBCS syllabi are well defined and clear to teachers and students.

Subhagana L
Principal
D.H.S.K. Commerce College
Dibrugarh

3. It is also observed that 44.4% of teachers agreed with the programmes outcomes / course outcome of the syllabi.
4. 51.9% of teachers agreed that the curriculum have good academic flexibility to fulfill the needs of the students.
5. 59.3% of teachers agreed that sufficient text books, reference books and resources are available in the College library & departmental library.
6. More than half of the faculty members (66.7%) agreed that the sufficient computer and ICT facilities are available in the College for ICT based teaching to students.
7. The teachers' feedback on College administration & management was mostly positive as 51.9% of them strongly agreed it.
8. 51.9% of faculties agreed that the college provides adequate opportunities and support to them for upgrading their skills and qualifications.
9. Most of the faculties (55.6%) were of opinion that the College authority recognized and appreciated the faculties and staff for their good work.
10. 51.9% of faculties agreed that the common rooms, classrooms, toilets, labs, playground of the college are clean and well maintained.

ACTION TAKEN REPORT ON TEACHERS FEEDBACK: 2022-23

Additional Space for Departments: the College has conducted a space utilization review and identified departments in need of more space. An expansion plan for these departments is underway, with architectural consultations and budget allocation in progress. The College is working on optimizing existing space while planning for additional construction to accommodate the needs of these departments.

Wi-Fi Facility across Campus: The College has initiated the process of providing Wi-Fi coverage throughout the entire college campus.

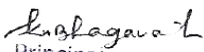
More ICT Classrooms: The College acknowledges the need for more ICT classrooms to facilitate digital learning. Plans to construct and equip additional ICT classrooms are in development, considering the infrastructure requirements and budget allocation.

Regular Faculty Meetings and Experience Sharing: The College has implemented a schedule for regular faculty meetings to foster communication, experience sharing, and discussions on continuous improvement.

The College is committed to addressing these suggestions to enhance the overall learning environment at our college. The College will keep you updated on the progress of these initiatives and encourage continued engagement with the improvement process. Thank you for your valuable input and partnership.


Principal
D.H.S.K. Commerce College
Dibrugarh

(Dr. KM Bhagawati)
Principal,
DHSK Commerce College
Dibrugarh


Principal
D.H.S.K. Commerce College
Dibrugarh



PARENTS FEEDBACK REPORT: 2022-23 ACTION TAKEN REPORT ON PARENTS FEEDBACK: 2022-23

Report on Parents Feedback conducted by IQAC, D.H.S.K. Commerce College Dibrugarh for the academic session 2022-2023

The feedback analysis process has put an increasing emphasis on the need for involvement of parents in the quality assurance of excellent education. Parent's involvement plays a holistic role for improvement of their wards as well as the College.

Objectives of Parent's feedback on institute:

1. To provide parents the opportunities to comment on the academic infrastructure and learning experiences of their ward.
2. To generate opinion of parents towards facilities available in the college like College Library, infrastructure, placement and other facilities like NCC, NSS and sports etc.
3. To create a baseline for faculties and library services to improve their quality academic environment of the college.

Focus on the Parent Feedback Form:

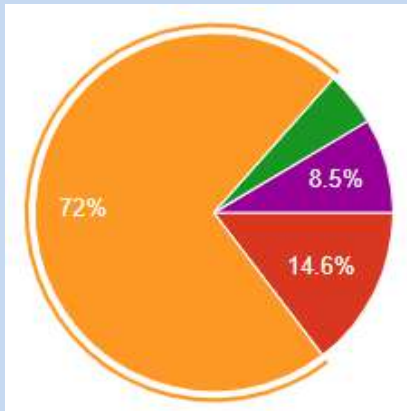
The parent's feedback focuses on the following issues:

1. Academic infrastructure of the College
2. Learning experience of their wards and facility of College Library
3. Adequate knowledge from the present curriculum
4. Academic skills and knowledge of Teacher
5. Resources provided to students by the College
6. Exposure for career orientation and Placement for students
7. NCC, NSS and Sports facilities and extra-curriculum activities



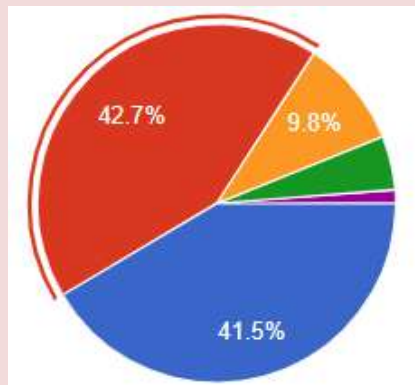
Analysis of Parents Feedback: 2022-23

Class in which the student is currently studying



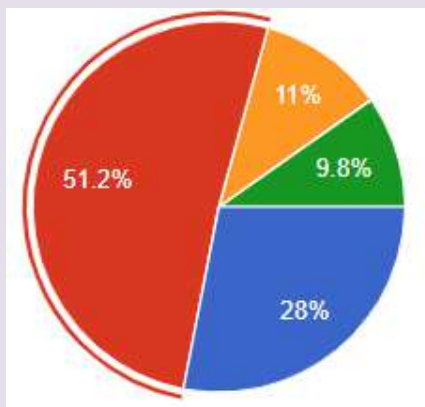
- B.Com. 1st/2nd Semester
- B.Com. 3rd/4th Semester
- B.Com. 5th /6th Semester
- M.Com. 1st/2nd Semester
- M.Com. 3rd/4th Semester

1. Quality of teachers /faculties



- Excellent
- Good
- Average
- Need Improvement
- No comment

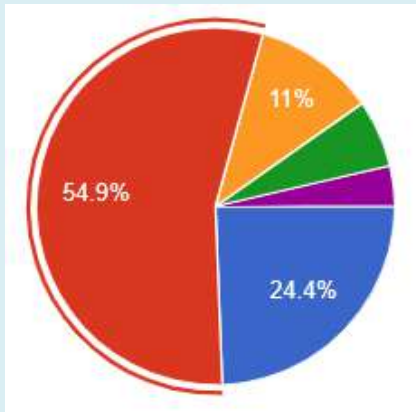
2. Academic environment of the College



- Excellent
- Good
- Average
- Need Improvement
- No comment

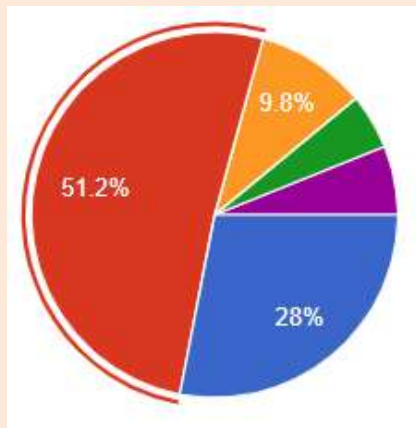


3. Holistic development of student / ward



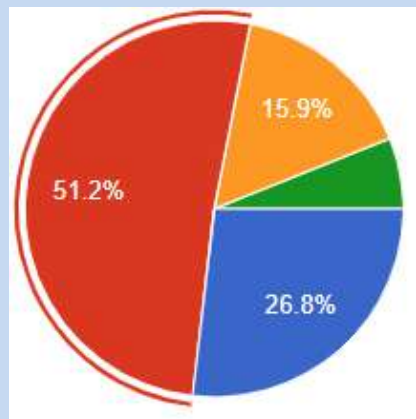
- Excellent
- Good
- Average
- Need Improvement
- No comment

4. Handling of students grievances



- Excellent
- Good
- Average
- Need Improvement
- No comment

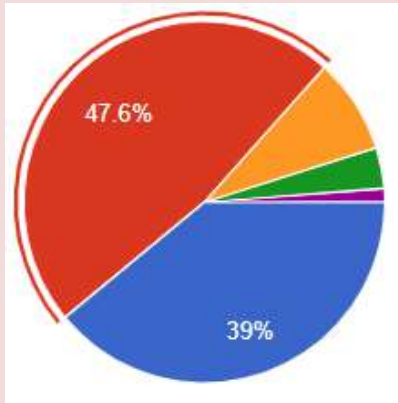
5. Information to parents about wards attendance / performance



- Excellent
- Good
- Average
- Need Improvement
- No comment

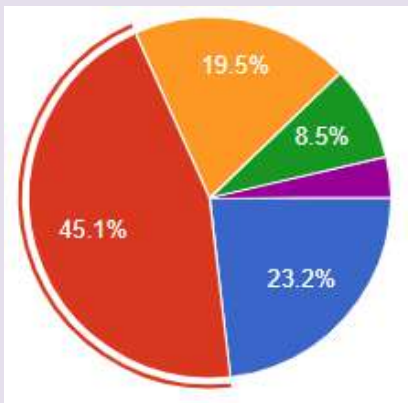


6. General Environment and Discipline in the College



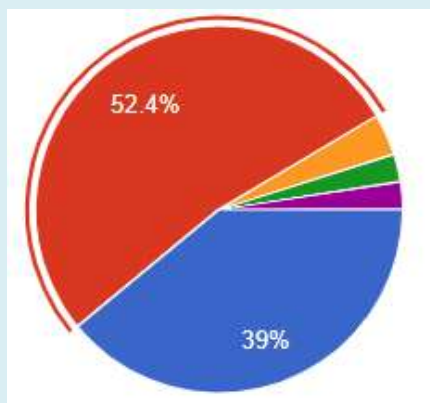
- Excellent
- Good
- Average
- Need Improvement
- No comment

7. Parent-Teacher interaction system



- Excellent
- Good
- Average
- Need Improvement
- No comment

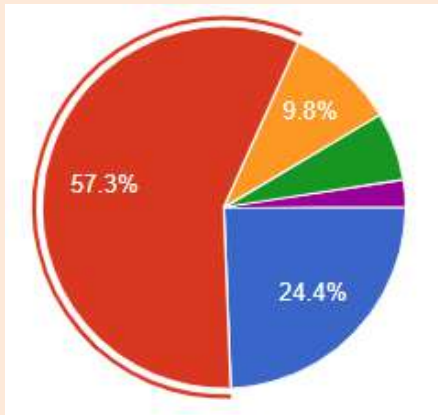
8. General behavior of Teachers during your visit in the institution



- Excellent
- Good
- Average
- Need Improvement
- No comment

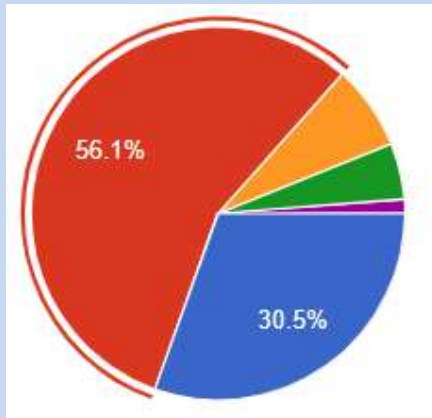


9. General behavior of Non -Teaching employees during your visit in the institution



- Excellent
- Good
- Average
- Need Improvement
- No comment

10. Knowledge enhancement and behavioral changes in the student / ward



- Excellent
- Good
- Average
- Need Improvement
- No comment



PARENT'S SUGGESTIONS:

1. Organise internship program more
2. Add more extra activities for outer knowledge.
3. There should be Finance and Entrepreneurship cells in the college as it's a commerce college
4. Fans must be repaired, in the exam hall fans are not working
5. Please improve canteen facility and reduce the prices of snacks in our canteen
6. Just want a good development of NCC room.
7. Kindly arrange campus recruitment for the students as it will help them to widen up in their career life.

Report on Parents Feedback:

1. 42.7% of the parents have found the teaching staff/ faculties of the college as good. While 41.5% found the teaching staff to be excellent.
2. 51.2% of the parents have found the academic environment in the College as good.
3. 54.9% of parents found holistic development of their wards in the College as good.
4. 51.2% of parents found that the Handling of student's grievances of the College was good.
5. More than half of the parents (51.2%) said that the Information provided to parents about wards attendance / performance by the College was good.
6. 47.6% of them found General Environment and Discipline in the College to be good. While 39% found it to be excellent.
7. 45.1% of the parents found that the Parent-Teacher interaction system of the College is good.
8. 52.4% of parents found that the General behavior of Teachers during their visit to the institution was good, while 39% of them found it to be excellent.
9. 57.3% of parents said that the General behavior of Non -Teaching employees during their visit to the institution good.
10. 56.1% of the parents felt that the Knowledge enhancement and behavioral changes in the student / ward was good.

ACTION TAKEN ON PARENTAL SUGGESTIONS

DHSK Commerce College greatly appreciates your valuable suggestions and are committed to enhancing the college experience for your children. Here is an update on the actions taken based on your suggestions:

Internship Program: The College has already initiated efforts to organize more internship programs to provide practical exposure and experience for students.


Principal
D.H.S.K. Commerce College
Dibrugarh



Extra-Curricular Activities: The College is actively working on expanding extra-curricular activities that contribute to students' holistic development and knowledge.

Entrepreneurship Cells: Entrepreneurship cell is being established to cater to the specific needs of students in a commerce college, fostering a spirit of innovation and financial acumen.

Exam Hall Fans: The faulty fans in the exam hall have been repaired to ensure a comfortable environment for students during examinations.

Canteen Facility: We have started a comprehensive review of the canteen facilities to improve hygiene, variety, and pricing of snacks, ensuring a better experience for students.

Campus Recruitment: The College has been actively working to arrange campus recruitment drives, which will offer students opportunities to connect with potential employers and broaden their career prospects.

The College value parents input and remain committed to addressing our students concerns and suggestions to provide a nurturing and productive educational environment for your children. We will continue to keep you updated on the progress of these initiatives.

Thank you for your involvement and support.


Principal
D.H.S.K. Commerce College
Dibrugarh


Principal
D.H.S.K. Commerce College
Dibrugarh