

DHSK COMMERCE COLLEGE: DIBRUGARH

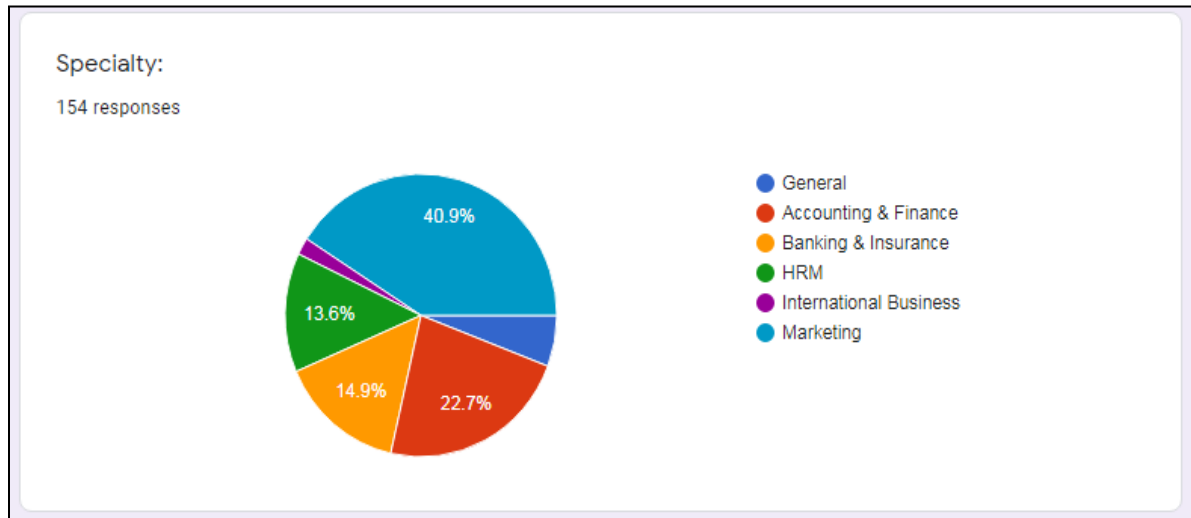
STUDENTS SATISFACTION SURVEY & ACTION TAKEN REPORT: 2020-21

Report on the Students Satisfaction Survey & Action taken on the survey conducted by IQAC, D.H.S.K. Commerce College for the Academic Session-2020-21 (Obtained from B.Com. 6th Semester (2018-2021 Batch))

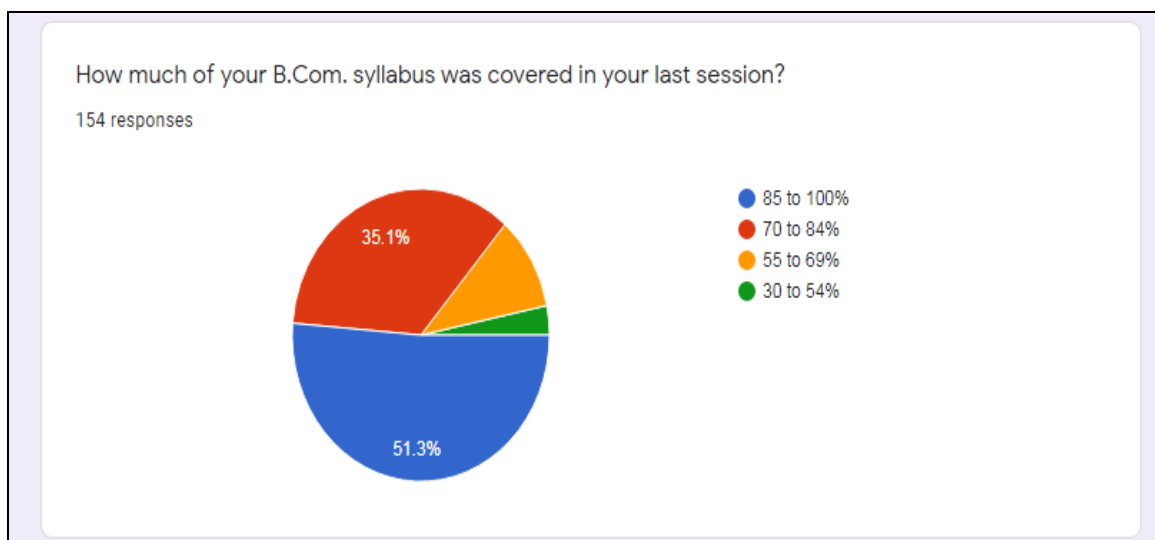
Objectives of the Survey:

- a) To know the opinion of students towards academic environment of the college.
- b) To understand the need and requirements of students towards facilities available in the college campus.

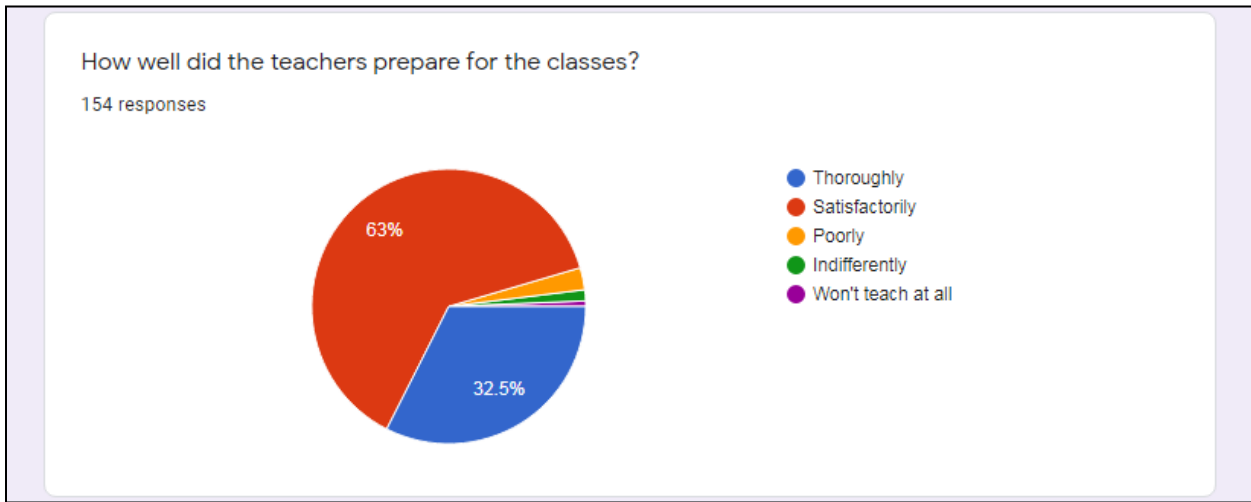
1. Students (respondents) details:



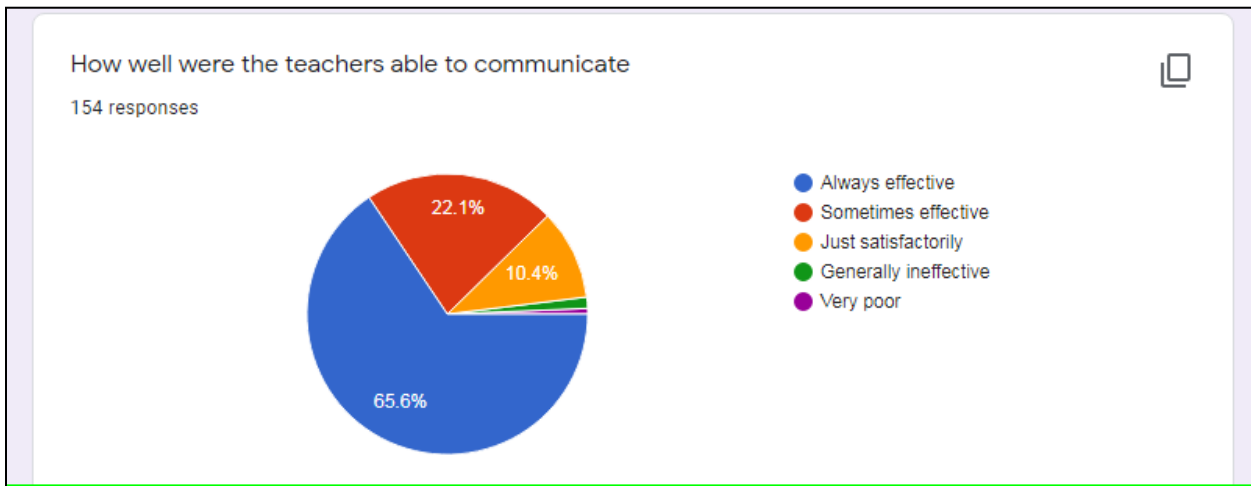
2. Student’s opinion on how much of their B.Com. Syllabus was covered in last session?



3. Student's opinion on how well did the teachers prepare for the classes?



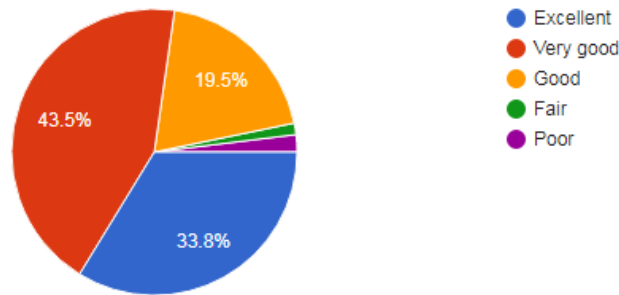
4. Student's opinion on how well are the teachers able to communicate?



5. Student's opinion on teacher's approach to teaching can best be described as:

The teacher's approach to teaching can best be described as

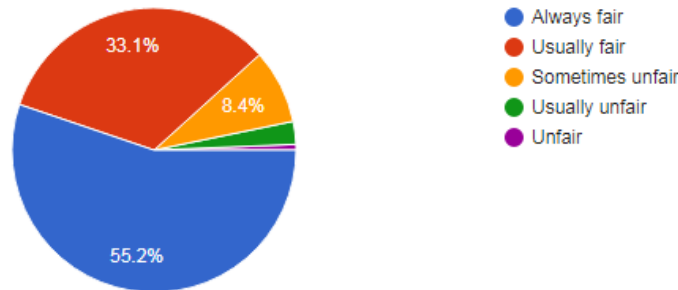
154 responses



6. Student's opinion on fairness in the internal evaluation process by the teachers:

Fairness in the internal evaluation process by the teachers

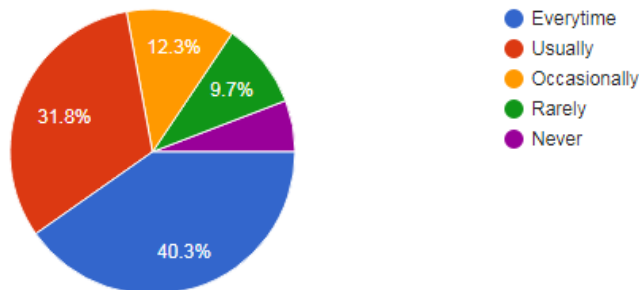
154 responses



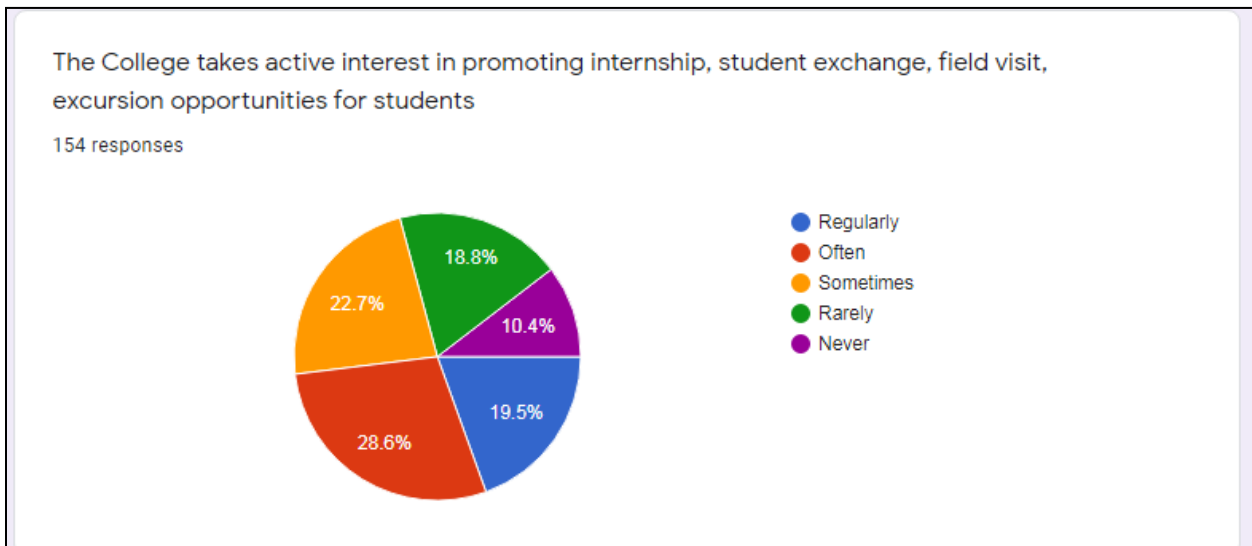
7. Student's opinion on whether their performance in assignments discussed with them?

Was your performance in assignments discussed with you?

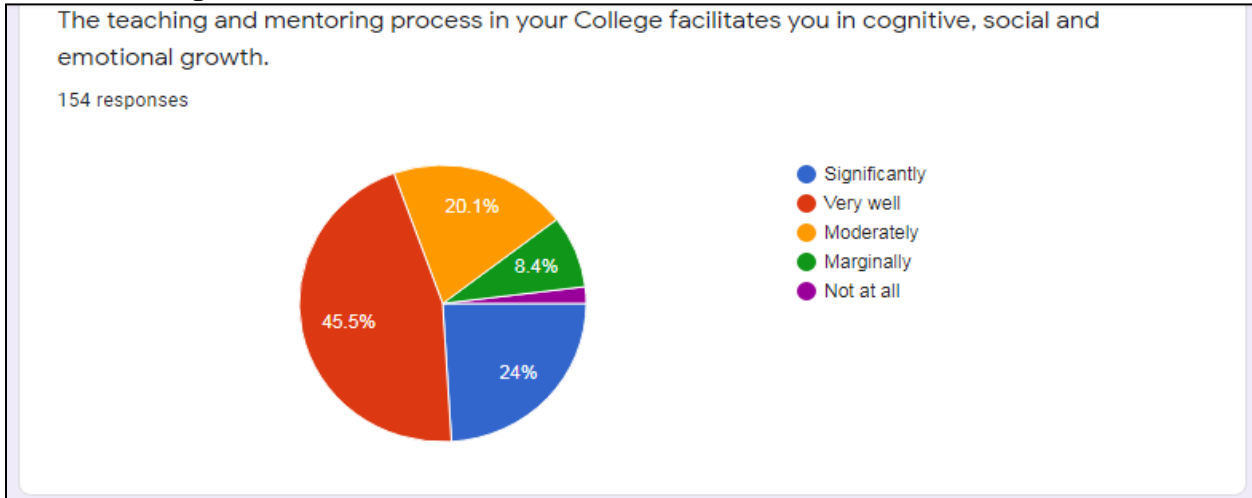
154 responses



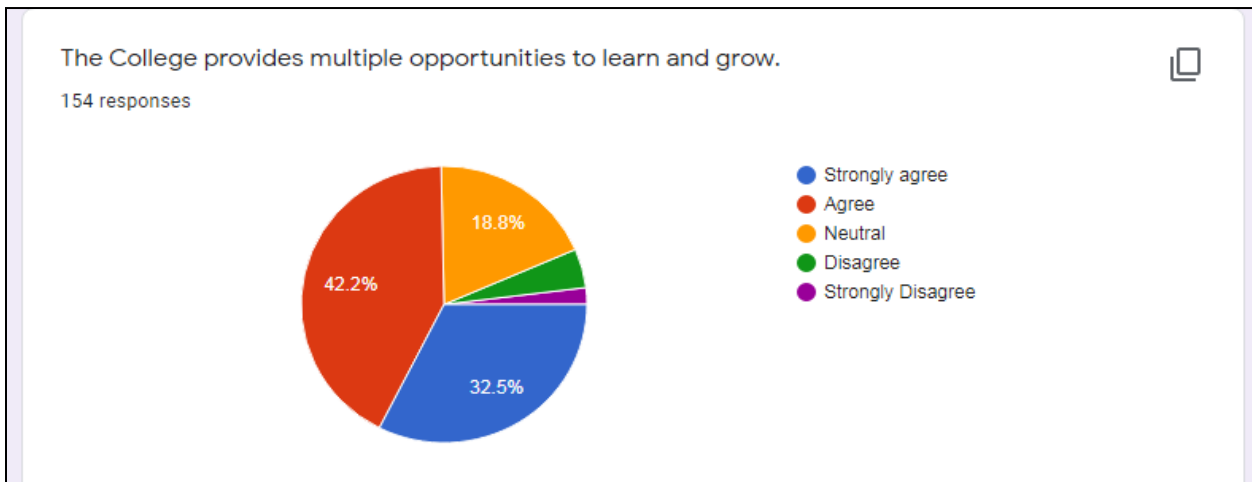
8. The College has taken active interest in promoting internship, student exchange, field visit, excursion opportunities for students:



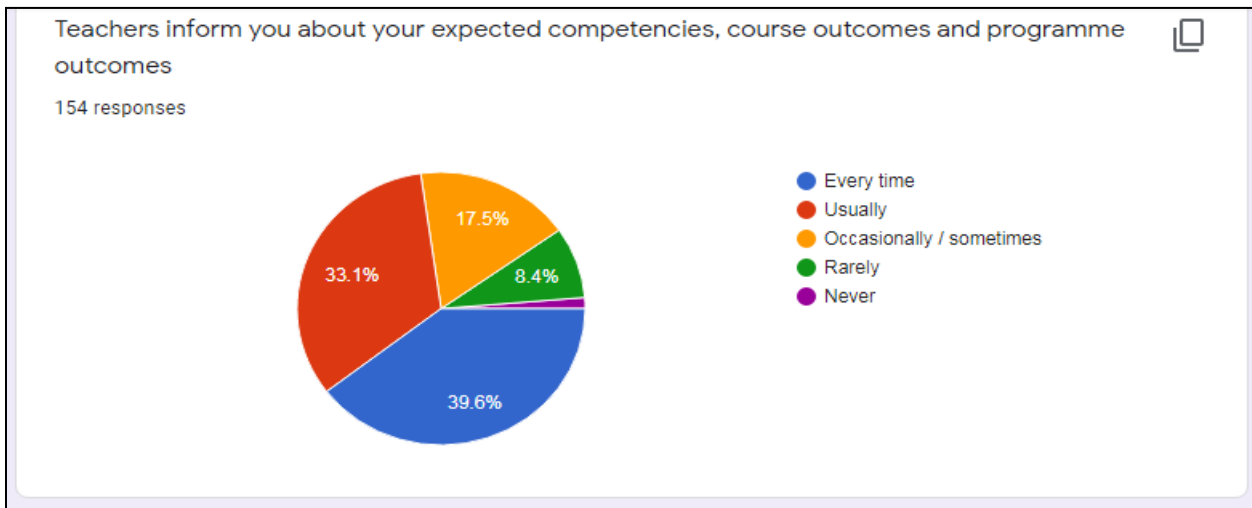
9. The teaching and mentoring process in your College facilitates you in cognitive, social and emotional growth.



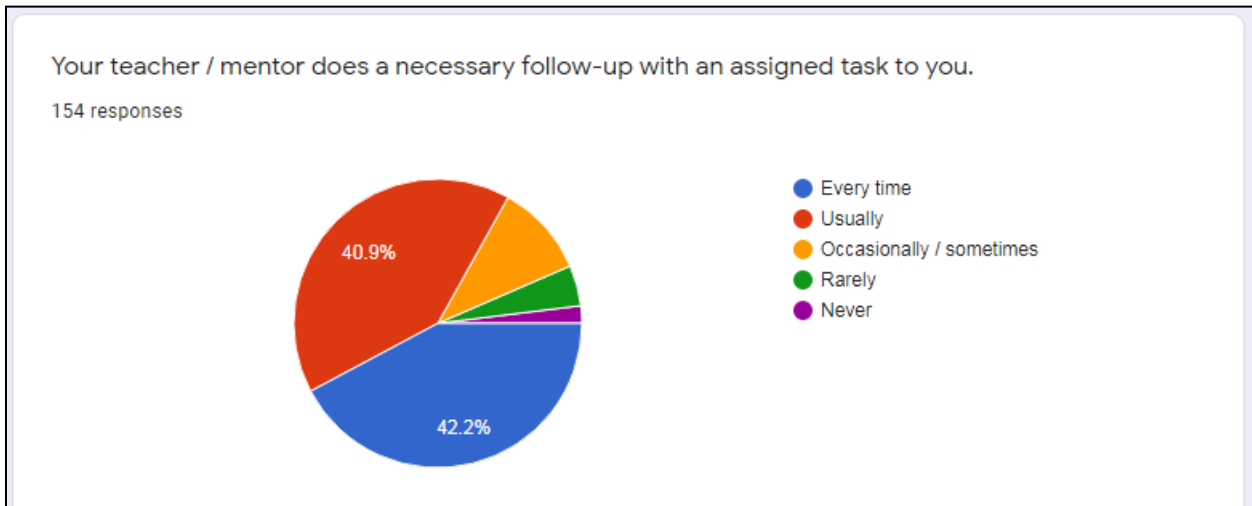
10. Student’s opinion whether the College provides multiple opportunities to learn and grow.



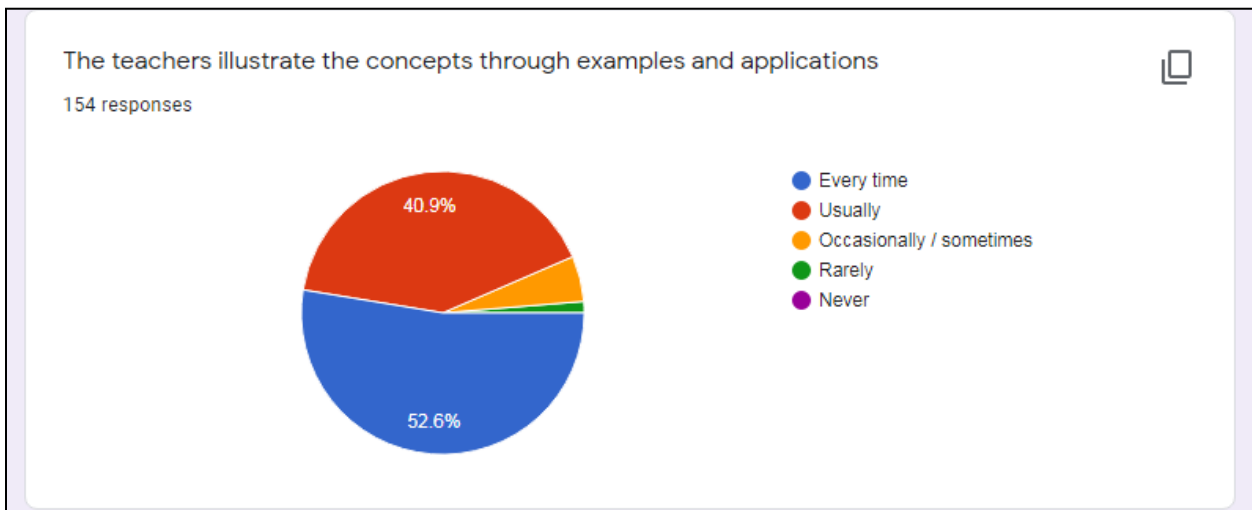
11. Student’s opinion whether the teachers inform them about expected competencies, course outcomes and programme outcomes



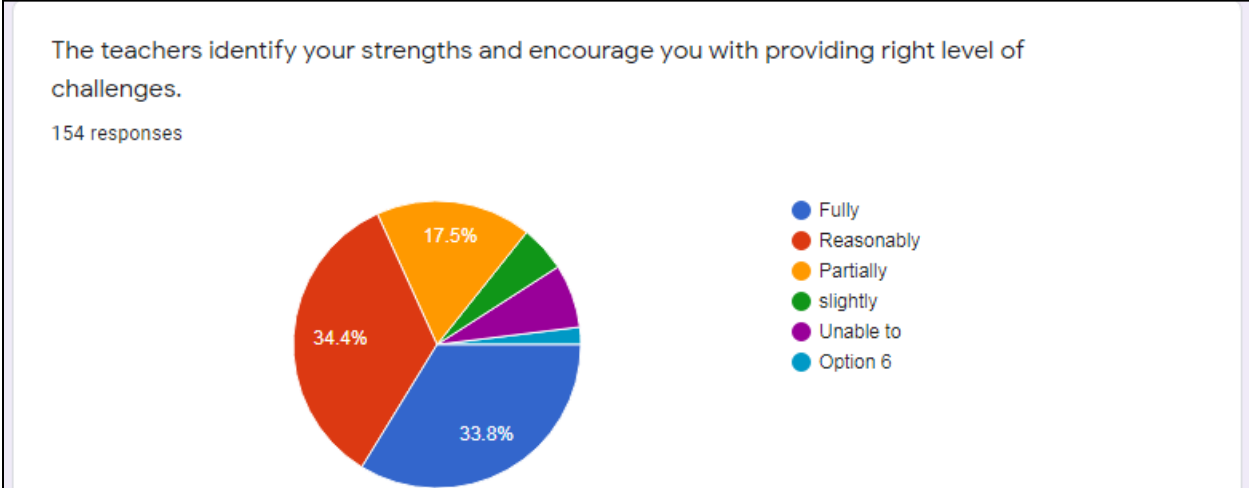
12. Student’s opinion whether the teacher/mentor perform a necessary follow-up with an assigned task to students.



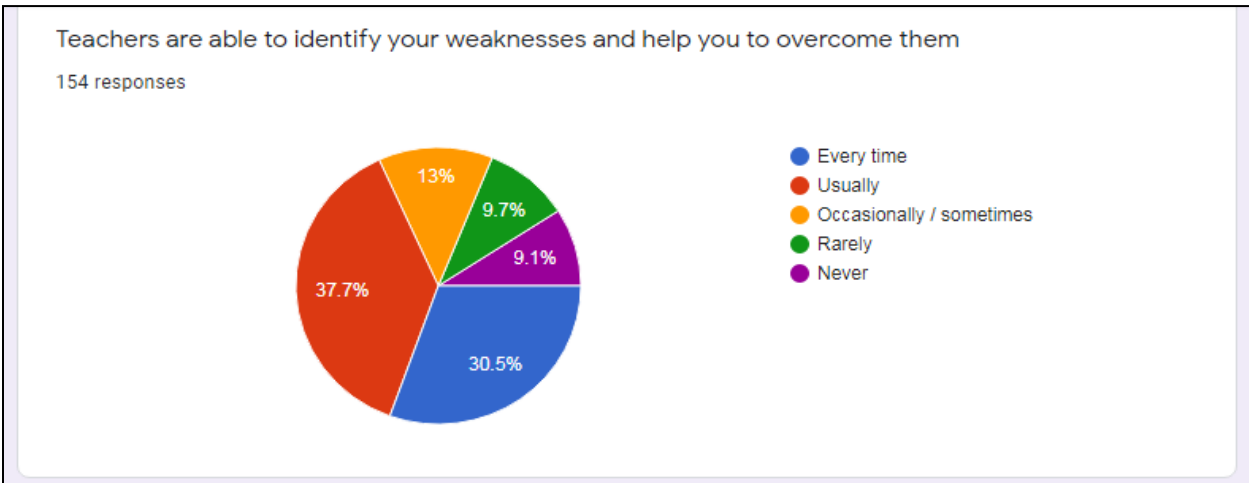
13. The teachers illustrate the concepts through examples and applications



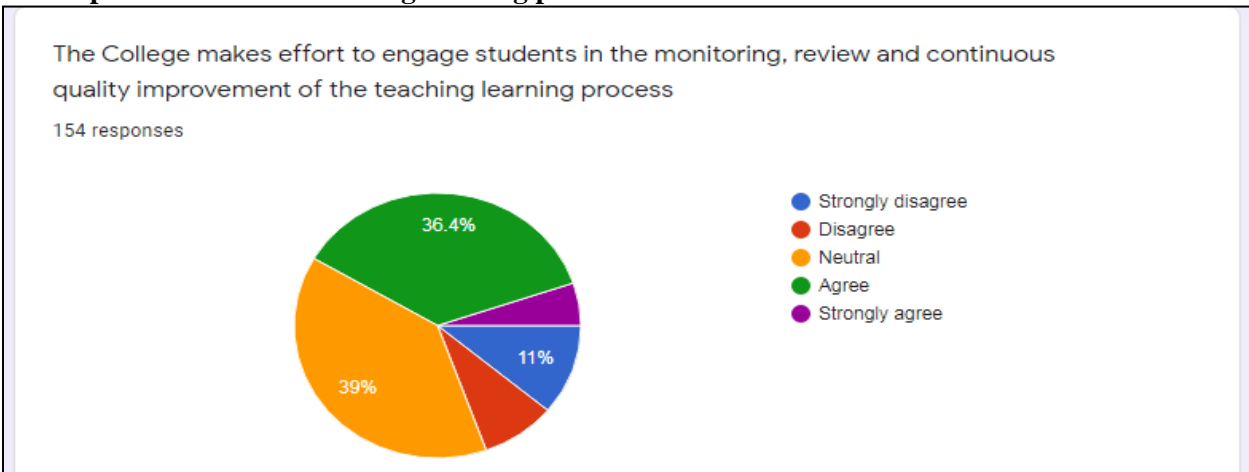
14. The teachers identify your strengths and encourage you with providing right level of challenges.



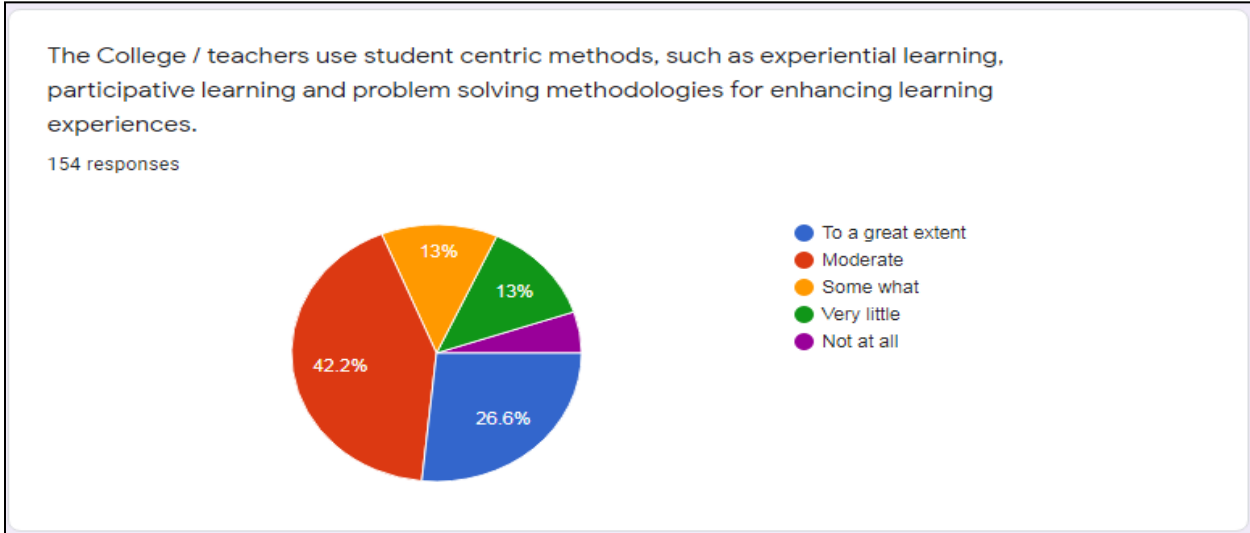
15. Teachers are able to identify your weaknesses and help you to overcome them



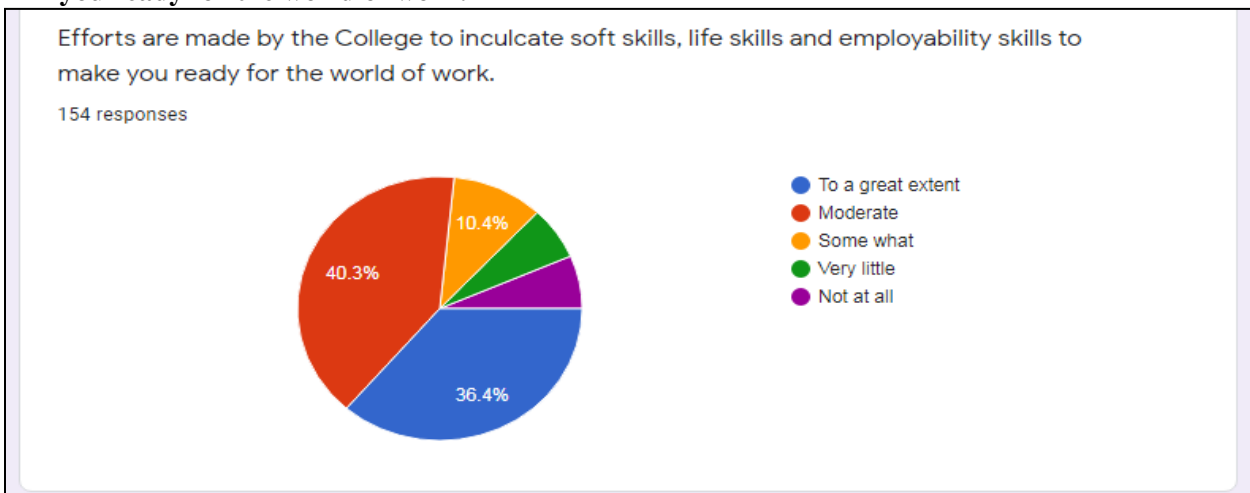
16. The College makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process



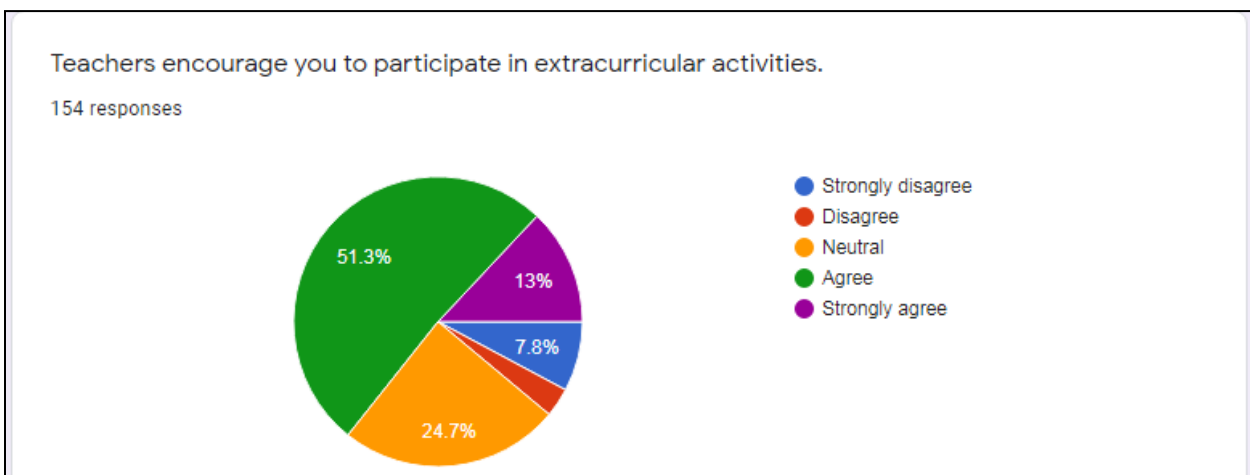
17. The College / teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences.



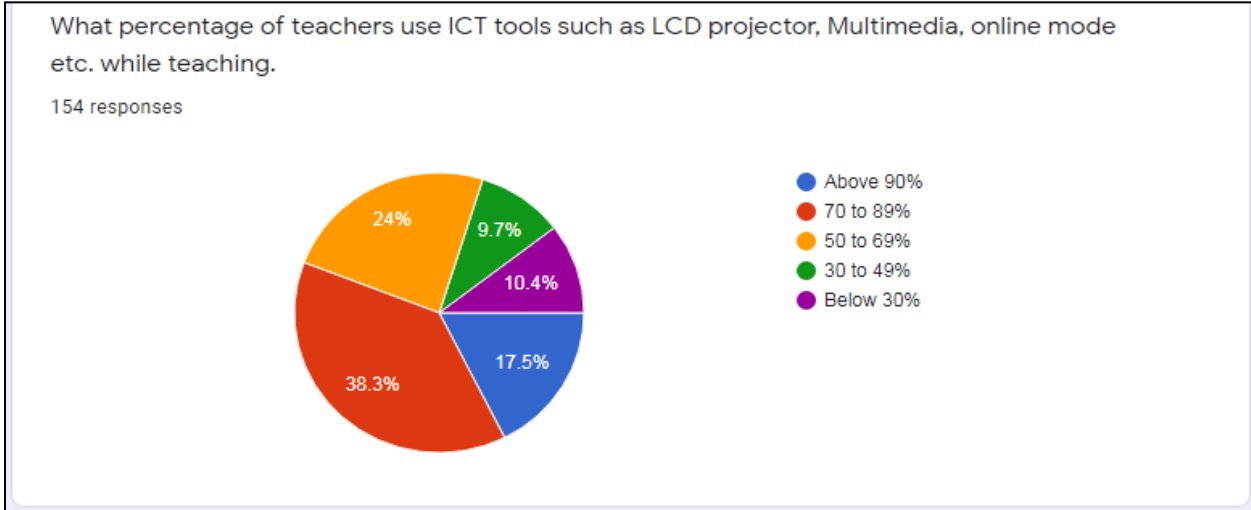
18. Efforts are made by the College to inculcate soft skills, life skills and employability skills to make you ready for the world of work.



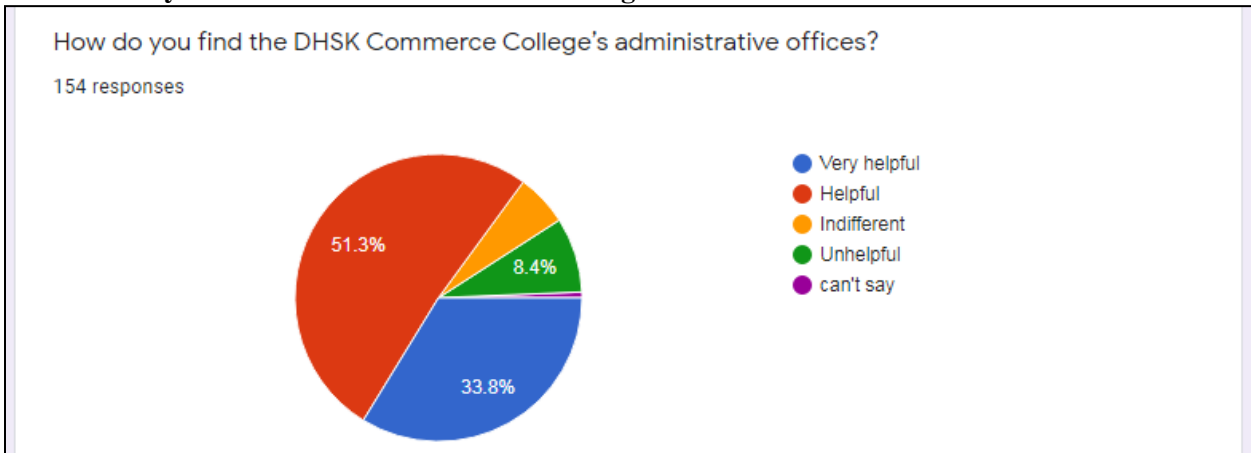
19. Teachers encourage you to participate in extracurricular activities.



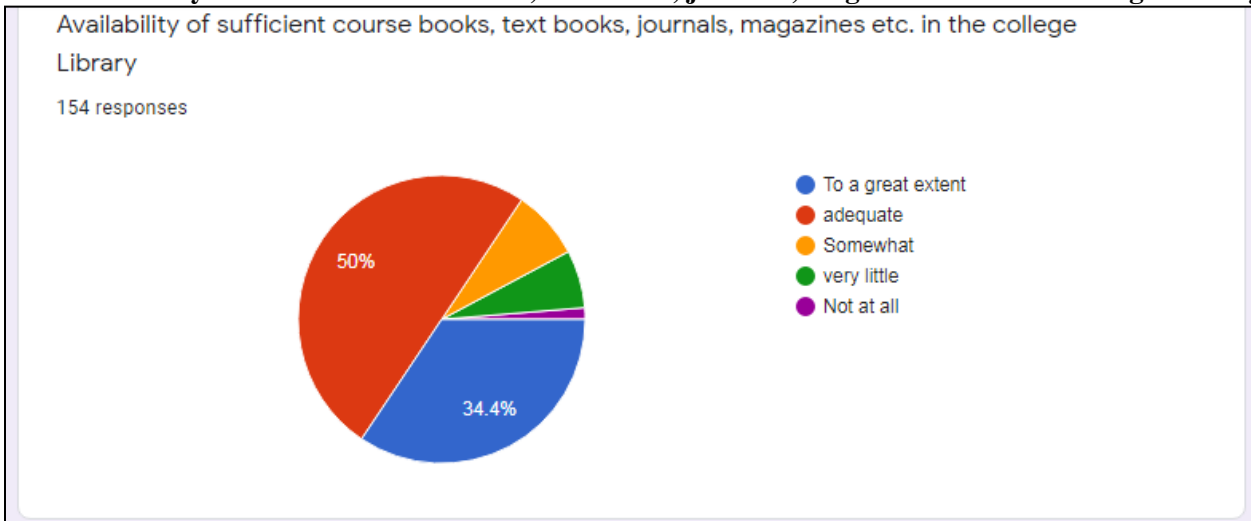
20. What percentage of teachers use ICT tools such as LCD projector, Multimedia, online mode etc. while teaching.



21. How do you find the DHSK Commerce College's administrative offices?



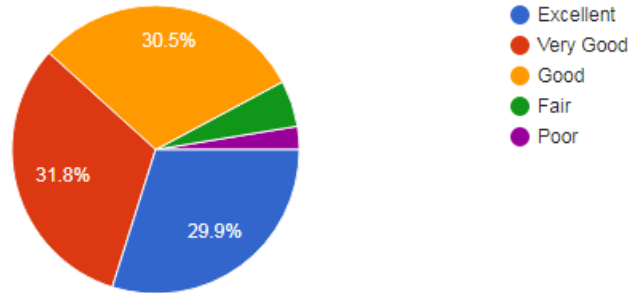
22. Availability of sufficient course books, text books, journals, magazines etc. in the college Library



23. Students opinion on the overall Library facility of DHSK Commerce College is :

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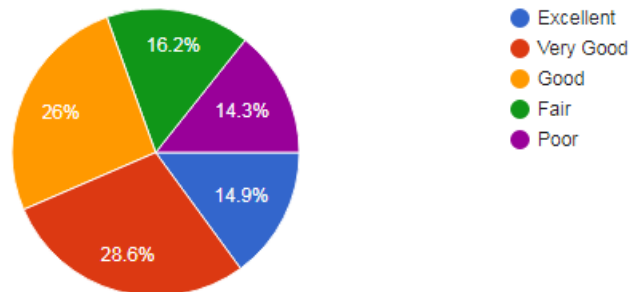
154 responses



24. Students opinion on the Computer & Internet facilities of DHSK Commerce College is :

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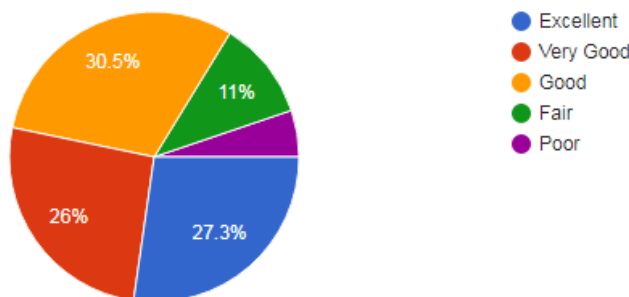
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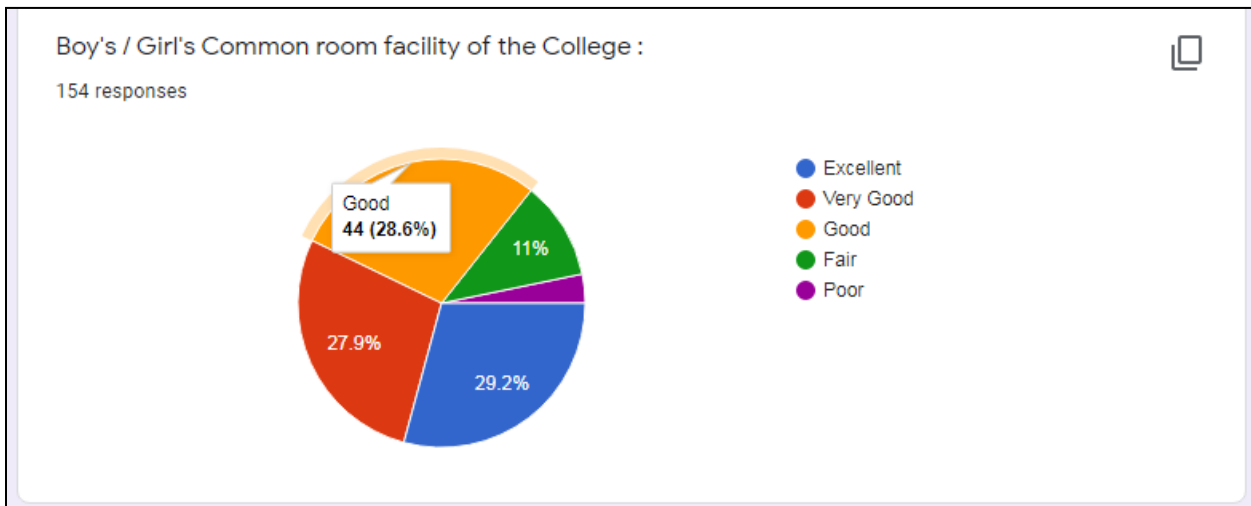
25. Students opinion on the free admission system and scholarship facility in the College is:

Free admission system & scholarship facility in the College :

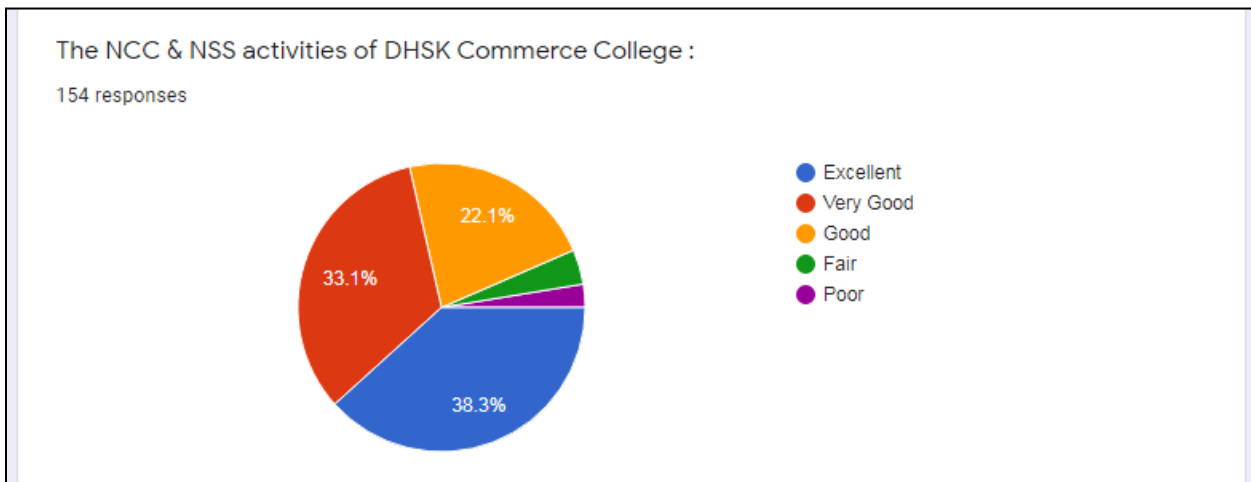
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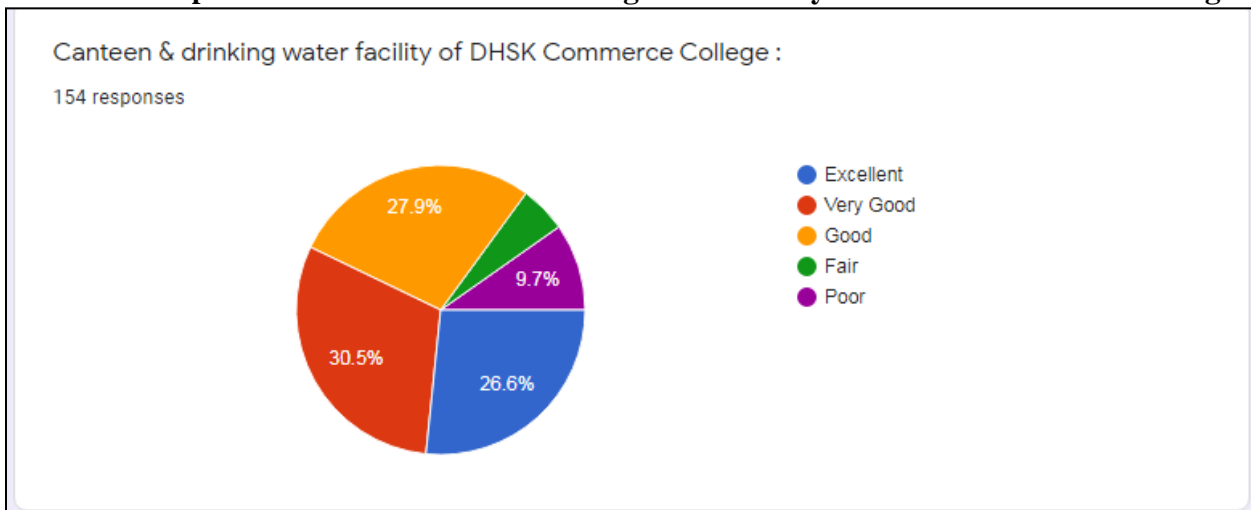
26. Students opinion on the Boy's / Girl's Common room facility of the College is:



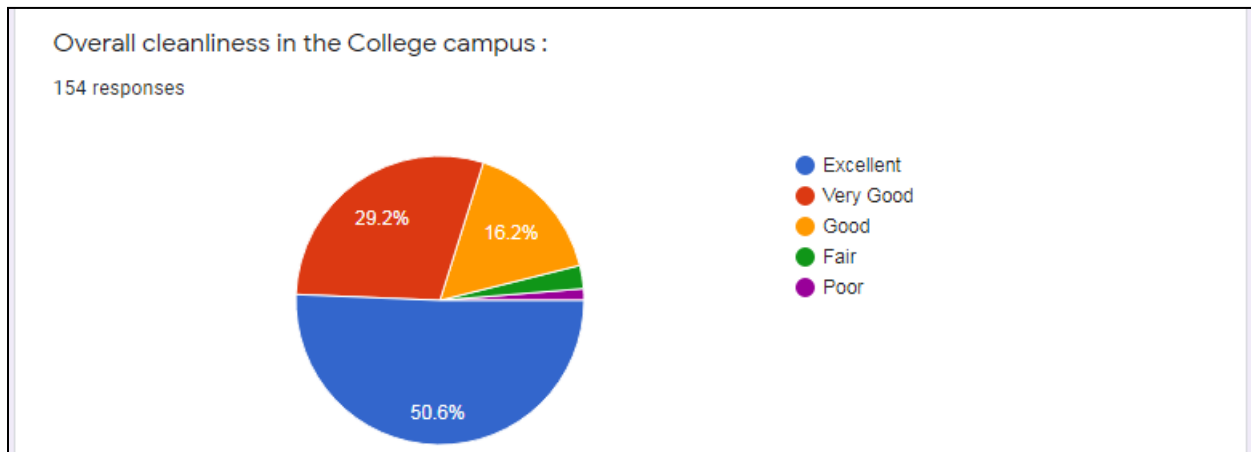
27. Students opinion on the NCC & NSS activities of DHSK Commerce College is:



28. Students opinion on the Canteen & drinking water facility of DHSK Commerce College is:



29. Overall cleanliness in the College campus is:



1. MAIN OBSERVATIONS / FINDINGS FROM THE SURVEY:

- Majority of students i.e., 51.3% of the students have responded that the syllabus for B.Com courses were covered 85 to 100%.
- 63% students opined that, the teacher's preparation to class was satisfactory. It was recommended to the teachers should continue in preparing to classes on regular basis.
- Around 65.6% students have said that, the teachers' presentation and communication skills was effective during classroom interactions.
- Of the total response of 154 responses from students, 43.5% of students have responded that, the teachers' approach to teaching is very good.
- More than 55% students feel that the teachers' internal assessment process was always fair. Around 8% of them feel there is a scope of improvements in the process of internal assessment evaluation. Therefore, it is recommended to the teachers to improve the process of internal assessment of the student.
- 40.3% of students feel that the teacher every time discussed with them about the performance of their assignment.
- 28.6% of students have said that the College takes active interest in promoting internship, student exchange, field visit, excursion opportunities for students. But 10.4% of students feel improvement in this case.
- Guidance and monitoring play a vital role in the development of students learning process. It was found that over 45.5% students were responded that the teaching and mentoring process in cognitive, social and emotional growth are very significant.
- 42.2% of students agreed that the College provides multiple opportunities to learn and grow during their stay in the college.
- It was found that 39.6% of students responded that the teacher informs every time to each and every students about their expected competencies, course outcome and programme outcomes.

12. Majority of students (42.2%) said that the teacher did a necessary follow-up with an assigned task given to them.
13. More than 50% students responded that the teachers often illustrate the concepts through examples and applications.
14. From the survey it has been noticed that only 34.4% of students feel that the teachers identify their strength and encourage them with providing right level of challenges very reasonably.
15. 37.7% of students said that the teachers are able identify their weakness usually and help them to overcome the weakness.
16. Majority of the students (39%) were remained neutral in the case of engagement of students in monitoring, review and continuous quality improvement of the teaching learning process.
17. It is seen that, 42.2 of students feel that the College / teachers use the student centric methods moderately.
18. Majority of the students (40.3%) agreed that the College moderately provide soft skills and employability skill to the students for the world of work.
19. More than half of the students have agreed that teachers encourage them to participate in the extra-curriculum activities.
20. Over 38% of students have said that 70% to 89% of teachers' knowledge on usage of ICT was good. But 10.4% student feels that improvements are required in enhancing knowledge on usage of ICT tools.
21. It was observed that 51.3% of students feel that the College's administrative offices are helpful and 33.8% of students opinioned that it is very helpful in case of administrative approaches.
22. It was observed that, 50% of the students have said availability of the sufficient course books, text books, journals, magazines etc. are adequate.
23. It was observed that, over 31.8% students feel the library facility of the College is very good.
24. 28.6% of the students said that the Computer & Internet facility of the College is very good.
25. It was noticed that majority of the students (30.5%) said that the free admission system & scholarships facility of the College is good.
26. 29.2% of students said that the Boy's / Girls' Common room facility of the College is excellent.
27. It is observed that 38.3% of the student feel that the NCC & NSS activities of the College is excellent.
28. Majority of the students (30.5%) have said that the Canteen and drinking water facility of the College is very good.
29. More than 50% of students are satisfied with the overall cleanliness in campus and is excellent in nature.

Action Taken Report on the basis findings of survey:

THE FOLLOWING ACTIONS HAVE BEEN TAKEN BY THE COLLEGE AUTHORITY ON THE BASIS OF FEEDBACK RECEIVED FROM STUDENTS

- a) Purchase of additional books for library and departments as per students requirement
- b) College in association with IQAC, NSS and other Cells organized online Workshops, Seminars, Quiz competition and talk programmes to stimulate students knowledge
- c) The student's are directed to take part in feedback process fearlessly to find out the shortcomings of department and the individual teacher if any with classical teaching modules.
- d) Organized number of environment friendly initiatives with the help of NSS, NCC, Women Cell etc. and ensuring participation of maximum students in such initiatives
- e) Most of the teachers have already included modern teaching aids in teaching. They have started preparing power point presentation and other innovative teaching aids to stimulate the students for better understanding.